

**DELHI TOURISM & TRANSPORTATION DEVELOPMENT CORPN.
18-A, DDA SCO COMPLEX, DEFENCE COLONY, N.DELHI-24.**

Right to Information

Manual I : Particulars of organization, functions and duties

Section 4 (I)(b)(i)

1	Aim and objective of the organization	The aim and objective of DTTDC is to develop the Tourism in and around Delhi. Details are prescribed in the object clause of DTTDC in the Memorandum of Association and Articles of Association
2	Mission/Vision	The aim is to develop Delhi as a Tourist Destination on the World Map.
3	Brief history and background for its establishment.	Delhi Tourism & Transportation Development Corporation Ltd. (DTTDC) was incorporated as Government Company in December, 1975. All the equity of the company is held by State Government. The main object of the company is to develop & promote tourism in Delhi. In the year 1989 DTTDC has assigned the job of retail trading of liquor by the State Govt. with the responsibility of developing infrastructure facility in the NCT of Delhi (Construction of flyovers /grade separators/ underpass/bridges etc.
4	Organization charts	Attached (Annexure – I)
5	Allocation of business	<ul style="list-style-type: none"> • Retail trade of Country liquor • Catering activities • Tourism promotional activities /Tourism Projects • Construction of flyovers / Underpass / RUB/ROB etc. • Restoration of denotified monuments • Transport • Delhi Institute of Tourism & Travel Management (DITTM) • Dilli Haats/Garden of Five Senses/ Chhawla-Kaganheri / Nature Bazar.
6	Duties to be performed to achieve the mission	Attached (Citizen Charter) - Annexure - II
7	Details of services rendered	Attached (Citizen Charter) - Annexure – II
8	Citizens interaction	There are Seven Information Counters in Delhi

9	Postal Address of the main office, attached, subordinate office/field units etc.	<p>Head Quarter: 18-A, DDA SCO Complex, Defence Colony, New Delhi.110 024. Tel No. 24698431, 24647005 E-Mail:tourism@delhitourism.gov.in Website:www.delhitourism.gov.in Facebook: www.facebook.com/delhitourism</p> <ul style="list-style-type: none"> • Dilli Haat – INA Sri Aurobindo Marg, Laxmi Bai Nagar, Near INA Market, New Delhi – 110023 Contact:- 011-26119055, 011-24678817 • Dilli Haat – Pitampura Near Netaji Subhash Place Metro Station, Lala Jagat Narayan Marg, Pitampura, New Delhi – 110034 Contract :- 011-27317663, 011-27310192 • Dilli Haat – Janakpuri, Lal Sai Marg, Opp. Virender Nagar, New Delhi – 110058 Contact:- 011-25612181 • Garden of Five Senses, Said-ul-Ajaib, Near Saket Metro Station, New Delhi. Contract:- 011-29536401, 29534519 • Nature Bazar Andheria Modh, New Delhi. Contact:- 011-26808633 • Guru Teg Bahadur Memorial near Singhu Border (G.T. Karnal Road), National Highway - 1 Contact:- 011-27781792 • Azad Hind Gram Tikri Kalan, National Highway – 10, Rohtak Road, Near Haryana Border. Contract:- 011-28353102 <p>Central Information Office Baba Kharak Singh Marg Contact:- 23365358, 23363607</p> <ul style="list-style-type: none"> • Transport Office- Sri Aurobindo Marg
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		<p>West Kidwai Nagar Near Dilli Haat (INA), New Delhi - 110023 Tel:- 26884312, 24647153</p> <ul style="list-style-type: none"> • Travel Division Sri Aurobindo Marg, Laxmi Bai Nagar, Near INA Market, New Delhi – 110023 Tel :- 23346294 / 23346295 • Coffee Home, Laxmi Nagar Liquor Division, Laxmi Nagar, Coffee Home Basement, Vikas Marg, Delhi – 110092. Ph No. 22410163, Fax 22048438
10	Map of office location	Annexure - III
11	Working hours both office and public.	Office Hours: 9.30 a.m. to 6.00 p.m. Public Meeting: 10.00 AM to 12 .00 Noon
12	Public interaction if any Grievance redress mechanism	Set-up Public Grievance Cell at Head Office